INGRAM MICRO® **SECURITY**

Cybersecurity for Asia Pacific

Cybersecurity Optimization Services (CSOS)

New launch! Embark on a superior client experience with market-leading
Day 2 optimization services for complex cybersecurity solutions

In today's rapidly changing business environment, implementing and managing cybersecurity solutions can be challenging as the enterprise environment continue to evolve with the emergence of new technologies and increased cybersecurity risks and threats.

Maximise the efficiency and effectiveness of your total security program (people, process, and technology), by ensuring that security investments are measured, monitored, and optimised continuously from a risk- and threat-informed perspective. With real performance data, senior security leaders can make sound decisions to improve their organisation's cybersecurity posture and increase ROI by harnessing CSOS.

Common Challenges for End Users

Cyber-risk across multiple platforms while addressing increased regulatory and compliance requirement

Lack of in-house expertise to keep up with the complex cybersecurity ecosystem

Rapid changing cyber climate resulting in the need for immediate changes, configurations and updates

How CSOS Will Address Them and Value-Add to Your Business

1 Optimized cybersecurity solution investment with timely and continuous policy tuning, patches & ongoing updates

2 Extended OPEX cybersecurity expertise

3 Ad-hoc and rapid professional response to incidents

4 Service measurements – SLA and monthly reporting

5 Onsite / Offsite flexibility

6 Onsite / Offsite support via phone, email (8x5 / 24x7)

Different Tiers For Different Needs

Bronze

4 Hours
8x5 Office Hours (Remote)

Up to 1
Product Support

From 5 Credits

Silver

4 Hours
8x5 Office Hours (Remote)

8 Hours
8x5 Office Hours (Onsite)

Up to 2
Product Support

From 10 Credits

Gold

2 Hours
8x5 Office Hours (Remote)

4 Hours
8x5 Office Hours (Onsite)

4 Hours
24x7 (Remote)

Up to 3
Product Support

From 20 Credits

Platinum

2 Hours
8x5 Office Hours (Remote)

2 Hours
8x5 Office Hours (Onsite)

4 Hours
24x7 (Remote)

8 Hours
24x7 (Onsite)

Up to 6
Product Support

From 40 Credits

Note: 1 credit refers to 1 man-day (i.e. 8 hours) • Top up for additional credits are available • Terms and conditions apply

Contact us at cybersecurityAPAC@ingrammicro.com

INGRAM SECURITY

Ingram Micro Cybersecurity Consulting & Services for APAC

Ingram Micro offers cybersecurity consulting and professional services on industry leading cybersecurity vendors from around the world.

Our broad range of in-house cybersecurity knowledge and deep industry expertise allow us to develop next-gen cybersecurity services to protect your business, from end to end. Our cybersecurity experts will work with you to find the right balance of services and technologies to help you manage risk while supporting your business innovation and digital transformation.

Advisory Services

Strategic Consulting

Technical Consulting

Security Awareness

Project Management Office

Architecture & Incubation Services

Architecture Design

Proof Of Value

Executive Experience

Build & Technical Services

Deployment & Installation of Complex Security Solutions

Health Check

Optimization & Support Services

Cybersecurity Optimization Services

Operations Management

Incident Response